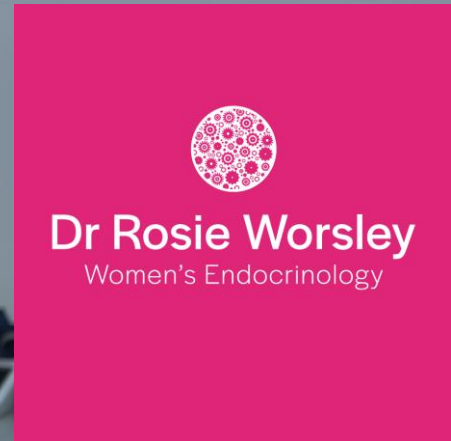




Dr Rosie Worsley
Women's Endocrinology
Specialist Practice



The Customer

"I needed to work for myself as I have small children and really needed flexibility, which I just couldn't get elsewhere".

I needed to have remote access from anywhere, I wanted to automate as many processes as possible to keep my costs down and most importantly I wanted to know my data was secure.

When I first went out on my own, I started with a cloud-based service and then spent the next year intensively investigating just about every medical software on the market. I realised that no one software provides everything, and that even the most expensive software has glaring gaps. I realised that what I really needed was a trusted IT team that I could talk with and brainstorm ideas. I knew what capabilities I wanted, but I wasn't sure how to get it.

I had looked at remote hosting services, but they only did hosting, and I had spoken with many software companies, but they only understood their own software. Then I found HealthCare Cloud, which provided me with a customised cloud platform which combined application hosting, application integrations and managed services all-in-one that fit my needs as a super busy self-employed professional. It was really reassuring that I could meet every person that could potentially have access to my data, and to know that they take patient confidentiality as seriously as I do. Using HealthCare Cloud has made being a clinician a lot easier

Overview

Industry

- Medical Specialist - Endocrinologist in solo private practice specialising in women's health

Challenges

- Difficulty supporting the many disparate practice applications and integrations
- Lack of software reliability and business resiliency
- Excess double handling and admin overhead causing reduced productivity

Solution

- Customised HealthCare Cloud platform especially designed for telehealth which combined application hosting, application integrations and managed services all-in-one
- Platform adaptability as new technologies emerge offering the latest clinical integrations as required

Results

- By combining multiple practice applications and integrations in the one cloud platform, HealthCare Cloud enabled maximum flexibility and minimisation of double handling and admin overheads.
- Overall reduction of costs associated with software and IT, while enjoying the full benefits of HealthCare Cloud which is more cost effective than most specialist software alone

For more information:

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