



Thrive GP
Multiple Site
General Practice

Photo: Thrive Crookwell

The Customer

Thrive GP is a Family Medical Practice serving the community of the Upper Lachlan Shire in regional New South Wales. Through partnership with HealthCare Cloud, Thrive GP was able to move from a part-time, home office operation to become an Accredited General Practice with two clinics and additional home offices supporting their regions rural community (to excellent reviews).

Thrive GP has become a pillar of their region with:

- Multiple Doctors and Nursing staff,
- The ability to engage Doctors from other regions, and
- A highly mature digital business with excellent eHealth capabilities for their patients.

“We are excited to see what the long-term association with HealthCare Cloud brings. Our requirements from a technology point of view are continually changing both practically and legally, however we have complete confidence as we move forward. We do not see our future without continued partnership with HealthCare Cloud”
– Thrive GP

Overview

Industry

General Practice | Family Medicine | Rural Healthcare

Customer Challenges

- Regulatory and Legal technology requirements for starting a new Practice.
- Bad experience with traditional (onsite) medical IT services.
- Multiple locations and afterhours access necessary to establish and grow the business.
- Rural telecommunications Infrastructure.
- Patient data privacy and cyber security concerns from traditional medical IT services.

Solution

With the HealthCare Cloud Standard subscription, Thrive GP secured:

- A purpose built cloud workspace, giving their growing team secure access to Practice IT systems from anywhere.
- Ground up and personal support along with IT documentation that comes from vast knowledge and experience to facilitate establishing an Accredited Practice.
- Inherit Cyber Security and data privacy that comes from the HealthCare Cloud private Infrastructure, along with Microsoft 365.

Results

- Peace of Mind that patient data is secure (while also saving time, not having to develop and implement addition security measures).
- Fulfilled the goal of becoming a paperless Practice.
- Involving out-of-location Practitioners on a part time basis.
- Maintaining Business Continuity and Operation when access to physical sites has been restricted.
- Increased Productivity, Profitability and Savings as the Practice has scaled, working from one Cloud environment.
- Excellent communication and support, with all software systems kept up-to-date and evolved with eHealth needs.

For more information:



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